



ACCOMODATION GUIDE

Important guidelines to know for your stay:

Arrival and departure time

Check-in is any time after **4 pm**.

Check-out is by **10 am**.

Internet access

WI-FI network available on site.

TV

To turn the TV on, press the "OPTIK" button on the remote control.

To view the channel guide, press the "GUIDE" button and scroll down using the arrows.

6626 to 6699: Music Channels

7700 to 7797: Radio channels

493 and following: Television channels

Washer, dryer

Use laundry products with the label "HE". These are the only products be used with these appliances.

Washing in cold water is required.

Make sure that after choosing your wash cycle (normal, delicate etc.) that the water is at "cold".

After washing, leave the door ajar to dry out the tank.

Heating and air conditioning

The apartment is equipped with a heat pump. For heating and air conditioning, the recommended temperature is between 21 and 23 degrees. Use the remote control for adjustment as needed.

The orange button: ON/OFF

The MODE button: Press to choose COOL for cooling and HEAT for heating if required.

The ↑↓ buttons: Decrease or increase the temperature (jump of 0.5 degrees per "beep").

Avoid using wall thermostats if not required.

Keep doors and windows closed if you use heating and air conditioning.

Use of the premises

Luggage racks are in place to avoid placing your luggage on the beds and/or furniture.

All of the furniture and other elements present in the accommodation are at your disposal. Please keep them clean and in good condition.

We ask that you remove your shoes at the entrance to keep the floors in good condition.

In case of spoiling, yellow rags are at your disposal in a drawer in the kitchen.

Do not place any aluminum foil on the bottom of the oven.

Cutting boards are required to cut your food.

Privets allow you to place your hot dishes on the counter.

To clean the stove, you must wait until the cooktop is no longer hot. A specific product is available in

the cupboard under the sink in order to clean this surface. A few drops are enough with the green scouring pad and soapy water.

Be sure to turn on the bathroom fan when showering.

Eating fish and seafood can be a challenge! If you do not have experience with shellfish, ask your host who will guide you. Basic precautions should be taken. Watch out for odors. They are persistent. It is important to use a double bag in order to dispose of the shells. Please throw the bag in the trash immediately after the meal.

Do not use the towels of the accommodation to go to the beach. If necessary, we will be happy to provide you with appropriate towels.

Due to the noise caused by the well pump, we ask that you avoid showering, bathing and flushing the toilet after 10 p.m.

The water disposal works with a septic tank system. Please avoid throwing toilet paper in the bowl. Please put your soiled papers in the trash except for times when it is best not to leave the soiled papers in the trash and we let you guess when!!!

Garbage and recycling

Garbage cans are available to you. We ask you to respect the sorting rules. The blue bin is used for recycling materials and the green bin for household waste. The green oval-shaped container is used to collect cans and returnable plastic containers.

Fire pit (in season)

A location is provided for you to light a fire and enjoy the outdoors.

If available, wood is provided. You can also pick up branches from the ground in the field.

In the shed, you will find paper, kindling and sheepskins to keep you warm if needed.

Make sure the conditions are safe.

A garden hose is available to extinguish your fire.

BBQ (in season)

After each use, please close the propane tank, clean and scrape the grids.

After cooling, put the cover back on the BBQ.

If necessary, we have a replacement propane tank in the shed.

Animals

The presence of a pet is prohibited in the accommodation.

Visitors

If you welcome visitors, a parking lot in front of the century-old house is dedicated for this purpose.

Traffic on the site

To preserve safety, tranquility and avoid raising dust, the vehicle speed is set at **10 km/hour**. Slow down and enjoy!

Safety and propriety instructions

The access door to the accommodation is fitted with a key lock. You are responsible for any theft and damage.

Please respect the tranquility of the premises and make use of them in accordance with their intended purpose. The noise, inside and outside the property, must be contained in order to respect the tranquility of the neighborhood. In the event of a conflict and/or complaint, we reserve the right to exclude the persons causing the disturbance.

To respect the neighborhood, it is strictly forbidden to make noise in the evening after 10 p.m. and before 8 a.m.

It is strictly forbidden to smoke inside the accommodation. A container is provided outside to dispose of your cigarette butts.

The use of candles is prohibited. We have provided you with small tealight candles in containers provided for their use.

This accommodation is equipped with a fire extinguisher in case of fire. You will find it at the entrance of the accommodation.

In the event of an emergency, the number to call is **911**. For health problems, call **811**.

In case of problem

In the event of a breakdown or malfunction, please contact us by calling **418-534-4143**. We will do our best to solve the situation. No reimbursement for troubleshooting or repairs can be taken into account without our agreement.

In the event of damage, please report it during your stay - even if the damage does not seem apparent. In the event of loss or degradation of elements of the accommodation, an amount could be requested from you for the repair or replacement.

Cleaning/departure

Leave the apartment as it was when you arrived.

Leave the accommodation in a clean state, do your dishes and empty your bins.

Put your towels in the bottom of the shower.

Leave the key in the slot.

Visit our website at www.laruelle.ca, Attractions and activities nearby section or the Tourisme Gaspésie website.

We wish you a pleasant stay with us!

Your hosts,

Marie-Josée Dugas and Serge Boulanger

418 534-4143